

(E. Office No. 8375449)

F.No.5-34/CGHS (HQ)/HEC/2025

Office of the Additional Director

Central Government Health Scheme, Headquarter

Ministry of Health and Family Welfare, GoI

CGHS Bhawan, Sector-13, R. K. Puram, New Delhi-66

(Hospital Empanelment Cell)

Dated: 28th March, 2026

OFFICE MEMORANDUM

Subject:- Extension of Deadline for Execution of Memorandum of Agreement (MoA) by Existing Empanelled Health Care Organisations (HCOs) under CGHS — Regarding.

Reference:- Office Memorandum F.No. 5-34/CGHS/HEC(HQ)/2025 dated 22nd December 2025 regarding Fresh Empanelment of Private Hospitals under CGHS.

Vide the Office Memorandum **F.No. 5-34/CGHS/HEC(HQ)/2025 dated 22nd December 2025 regarding Fresh Empanelment of Private Hospitals under CGHS** the deadline for execution of the MoA for existing hospitals was on or before 31st March 2026.

2. **Reasons for Extension of time line:-** The Directorate General, CGHS has observed that the rollout of HEM 2.0 the first-ever fully end-to-end digital empanelment portal has encountered several genuine operational and technical challenges that have impeded timely submission and processing of applications by a significant number of HCOs.

3. **Decision:-** Extension of Deadline: In view of the genuine hardships and technical impediments enumerated above, and in partial modification of para 2(a) of the Office Memorandum **F.No. 5-34/CGHS/HEC(HQ)/2025 dated 22nd December 2025**, the competent authority has approved the extension of the deadline for execution of the MoA by existing empanelled HCOs shall be on or before on **30.04.2026**.

4. **Consequence of Non-Compliance De-empanelment from TMS 2.0:-** It is hereby notified for STRICT COMPLIANCE that all currently empanelled HCOs that fail to submit the fresh application and execute the MoA on or before 30th April 2026 shall be de-empanelled from the Transaction Management System (TMS 2.0) with effect from 1st May 2026. Such HCOs shall not be eligible to treat CGHS beneficiaries under CGHS rates, and no claims in respect of treatments rendered after the date of de-empanelment shall be entertained. Re-empanelment in such cases shall be subject to the applicable fresh empanelment process, at the sole discretion of the competent authority.

5. Final Deadline no Further Extension:- HCOs are hereby informed that no further extension of the MoA execution deadline shall be granted beyond 30th April 2026 under any circumstances. All concerned HCOs are advised to take immediate and expedited steps to complete pending requirements, including HFR/HPR registrations, certificate renewals, and submission of fresh applications through the HEM 2.0 portal at <https://hem.nha.gov.in/> .

6. Action Required by HCOs:- HCOs those have not yet submitted their fresh applications are directed to do so immediately. Incomplete applications must be finalized without delay. HCOs facing difficulties with HFR ID approval may take up the matter directly with their respective State ABDM nodal officers. This Directorate shall not be responsible for delays arising from failure to act in a timely manner.

7. This issues with the approval of the competent authority.

Digitally signed by
Dr Satheesh Y H
Date: 28-03-2026
14:03:39

(Dr. Satheesh Y.H.)

Director, CGHS.

To:

- 1. All empanelled Health Care Organisations through the CGHS website.**
- 2. Addl. Director, CGHS(HQ) / Addl. DDG(CGHS) / Addl. Directors, CGHS of all Cities / Zones for information and wide publicity.**
- 3. All CGHS Wellness Centres through concerned AD, CGHS with instructions to publicise through Notice Boards.**
- 4. MCTC, CGHS with a request to upload this Office Memorandum on the CGHS Website (www.cghs.mohfw.gov.in) immediately.**
- 5. NHA / HEM 2.0 Technical Team for information and necessary action regarding portal readiness.**
- 6. LACs / ZACs through Addl. Directors, CGHS.**

Copy of Information to:

- 1. PPS to Secretary (H&FW), MoHFW**
- 2. PPS to AS&DG, CGHS**
- 3. PPS to JS (MoHFW), CGHS**